

Shared Commitment to Patient/Caregiver Partnership & Community Engagement

OHTN Patient/Caregiver Partnership & Community Engagement Framework

Definition:

“Direct or indirect process of involving communities in decision-making and/or in the planning, design, governance or delivery.” - RISE Brief 5

Value-based:

Respect & Dignity

Empathy & Compassion

Accountability

Transparency

Equity & Engagement

Aligned with Patient Declaration of Values for Ontario, and IAP2 spectrum

Along a spectrum of participation:

Inform

- Joint internal/external information sharing (*ongoing*)
- Community information sessions
- OHTN website, social media presence, “Contact Us” service
- Community newsletter
- Community consultations

Consult

- Experience-based co-design on Project Teams
- Regional Northumberland PFAC (*planned*)
 - Recruit via open call and targeted to project stakeholders
 - To advise OHTN both collectively and as individuals across the spectrum

Involve

Collaborate

Empower

- Patient/Caregiver representation on Collaborative Planning Committee (*in place*), Operational Leadership Team (*planned*) and Governance Advisory Committee (*planned*)

Enabled by:

- Local Northumberland experience, continuous evaluation, Ombudsman
- Linkage with communities of practice (RISE, Minister’s PFAC, etc.)
- Local culture of creativity/innovation